

MEDICAL CARE

First Aid Emergency: dial 155 (to be used only in **emergency** situations)

Where to get general medicine

- “Lékarna” = Pharmacy to get general medicine
- Wide net all over the city.
- Evening / weekends = big shopping centres open until 9 or 10 pm.
- Pharmacist usually speak English, able to advice you on general problems.



TIP: Have a “**first aid kit**” with **medication you are used to** for common problems (headache, fever, digestive problems) for the start, before you find your ways and the nearest pharmacy.

How to find a doctor

VISA students: Know your insurance **assistance telephone number** (should be part of the insurance package) - to call the service (24/7) if you fall sick and need to find a doctor.

Students from EU with the EHIC card do not have such assistance number and can look up a doctor through this web site: <https://www.vzpfeforeigners.cz/find-a-doctor> or use the list below.

Further info for EU citizens: <https://kancelarzp.cz/en/temporary-stay-in-cz/eu-insured-persons/>. It is not mandatory, but recommended to register your EHIC card with VZP (visit any VZP office) to get a local confirmation for smooth access to medical care. Note that your EHIC card entitles you **ONLY** to necessary urgent care! For any additional care you will have to pay, unless you have additional commercial travel insurance for foreigners.

The University does not have any student medical center, you use the common medical centres upon advice of your health insurance company or use the [offer for CU students by AGEL](#) health care provider (also to find you GP in Prague).

Main hospitals and medical centers in Prague:

Unless it was suggested to you by your insurance company assistance service, check if they are a contractual partner of your insurance company.

General University* Hospital in Prague

<https://www.vfn.cz/en/>

U Nemocnice 499/2, Prague 2 , Phone: (+420) 224 961 111

* “University Hospital” in the name does not mean a hospital for university students, but a hospital where students of the CU medical faculties go for training 😊

Městská poliklinika Praha (Municipal Health Center Prague)

<https://www.prahamp.cz/>

Spálená 12, Prague 1 (city center) , Phone: (+420) 222 924 211

Nemocnice Motol (Motol Hospital)

<https://www.fnmotol.cz/en/>, V Úvalu 84, Prague 5

Phone: (+420) 224 433 681 or (+420) 224 433 682

(If you need to find a specialist, you need to have a request from a practitioner first.)

Nemocnice Na Homolce (Na Homolce Hospital)

<https://www.homolka.cz/en> Roentgenova 2, Prague 5

Phone: (+420) 257 272 144 (Foreigners reception), E-mail: hospital@homolka.cz

Canadian Medical Center

<https://www.canadian.cz/en>

Phone: (+420) 222 300 300 and (+420) 235 360 133

Various locations - see the website.

Unicare Medical Center

<https://www.unicare.cz/>

Na Dlouhém Lánu 11, Prague 6 (entrance from the street "Za Lány")

Phone: (+420) 235 356 553

E-mail: reception@unicare.cz

Poliklinika Národní

<https://www.poliklinikarodni.cz/en>

Národní 9, 110 00 Praha 1, 3rd floor

Phone: 222 075 119, 222 075 120

E-mail: poliklinika@narodni.cz

EMERGENCY MEDICAL SERVICE

In need of urgent medical care in the evening, during the night or weekend:

Fakultní nemocnice v Motole (Motol Hospital)

<https://www.fnmotol.cz/>

V Úvalu 84, Prague 5

Phone: (+420) 224 438 590

Mon - Fri 19:00 – 6:30, Sat - Sun 24-hour service

Městská poliklinika Praha

<https://www.prahamp.cz/>

Spálená 12, Prague 1

Medical Emergency Phone: (+420) 222 924 268

Mon - Fri: 19:00 – 6:00, Sat - Sun 24-hour service

(English for consultations over the phone not guaranteed at all times)

Fakultní Thomayerova nemocnice (Thomayer Hospital and Policlinics)

<https://www.ftn.cz/> Vídeňská 800, Prague 4

Phone: (+420) 261 081 111, Emergency: (+420) 261 082 520, 603 566 584

Mon - Fri 19:00 – 6:30, Sat - Sun 24-hour service

Crisis intervention Centre, Bohnice psychiatric hospital

Immediate assistance 24/7 (no appointment needed).

English speaking doctors on site; however, English language phone services cannot be guaranteed. Phone +420 284 016 110. **Address:** Ústavní 91, 181 02 Prague 8