

Emergency calls in the Czech Republic

Emergency calls	Telephone number
Police of the Czech Republic	158
Rapid Medical Ambulance Service	155
Czech Fire Brigade	150
Integrated Rescue System of the Czech Republic	112
Municipal Police	156
SMS emergency line for the deaf	603 111 158



How to call?

If you find yourself in a situation where lives, property or the environment are at risk, do not hesitate to call the emergency line of the service whose help you need.

How to report an incident? Try to provide the following information:

WHO you are	WHERE you are	WHAT happened
WHEN it happened	HOW it happened	TO whom it happened



Do you know that you can send a text message to 158 in an emergency?

When sending text message to 158, you need to give a specific location and a brief description of what is happening. The message sent will certainly not end up being lost, the police will not expose you by calling you back immediately. The police will primarily communicate in writing by sending SMS.



Do you know that you can use the Ambulance app to summon help?



The Záchranka app is directly connected to the emergency services systems in the Czech Republic. So, when you press the emergency button, it dials 155 in the Czech Republic and also sends an emergency message to the emergency services with your location and other information. Only a telephone connection to the 155 line will ensure 100% dispatch of the ambulance crew.

The *I can't talk button* can be found in the bottom left corner of the main screen when you open the app. It is used for cases when injuries or situations do not allow you to communicate by voice with emergency medical service operators.

Resources:

<https://www.policie.cz/docDetail.aspx?docid=21563991&doctype=AR>, <https://www.zachrankaapp.cz/>